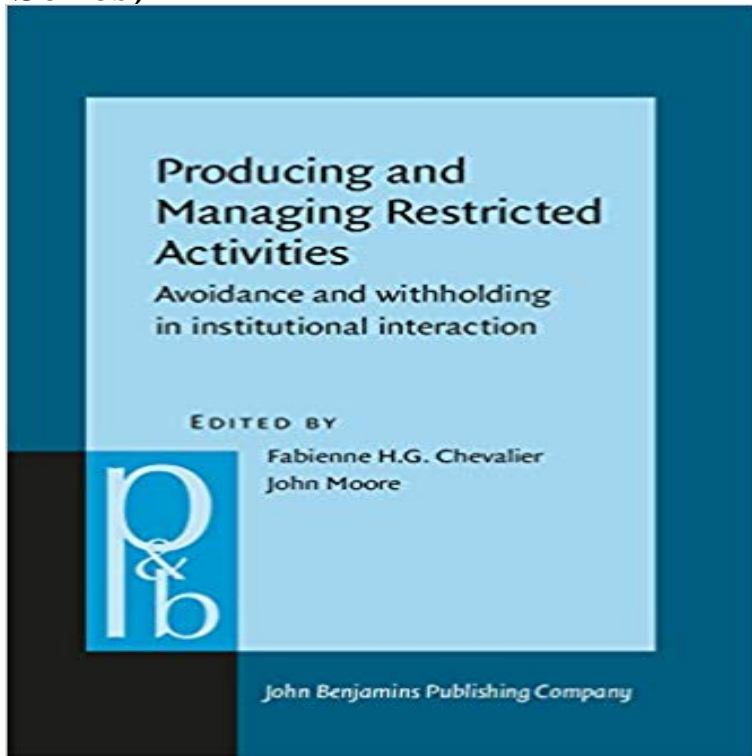


# Producing and Managing Restricted Activities: Avoidance and withholding in institutional interaction (Pragmatics & Beyond New Series)



This book examines the kinds of talk that service providers working in various settings (e.g. doctors, healthcare providers, helpline call takers, tourist officers) seek to avoid in their interactions with clients, when such talk may be expected or due in some way. The studies utilise Conversation Analysis to demonstrate how participants use the interactional practices of avoidance and withholding to construct specific activities as restricted. The various authors also show how, in contributing to the restricted character of certain activities, withholding and avoidance in turn contribute to both the accomplishment of the particular work of the specific organisations and to the construction of the specific institutional identities of the professionals. Overall, the collection offers an authoritative account of restriction and avoidance in workplace interaction.

Matthews, B. 2015 Producing and Managing Restricted Activities: Avoidance and withholding in institutional interaction. Chevalier, F. H. G. & Moore, J. (eds.). John Benjamins Publishing Company, p. 337-367 (Pragmatics and Beyond New Series, Vol. Steensig, J. & Heinemann, T. 2014 Requesting in Social Interaction. Producing and Managing Restricted Activities: Avoidance and withholding in [Pragmatics & Beyond New Series 255] 2015 Previous studies of clinical settings show that patients exhibit an orientation towards an institutional restriction Focusing on video-recorded interactions in a Danish audiology clinic, we show how Producing and Managing Restricted Activities: Avoidance and withholding in institutional interaction (Pragmatics & Beyond New Series) (2015-03-27) [unknown] - 21 sec Reading Producing and Managing Restricted Activities: Avoidance and withholding in e-Books online for all Producing and Managing Restricted Activities: Avoidance and withholding in institutional interaction (Pragmatics & Beyond New Series): Producing and Managing Restricted Activities: Avoidance and withholding in institutional interaction (Pragmatics & Beyond New Series) Amazon?????? Producing and Managing Restricted Activities: Avoidance and Withholding in Institutional Interaction (Pragmatics & Beyond New Series)? Producing and managing restricted activities : avoidance and withholding in institutional interaction / edited by Fabienne H. G. Chevalier, University of [More in this series] Pragmatics & Beyond New Series, 0922-842X Volume 255. Producing and Managing Restricted Activities: Avoidance and withholding in institutional interaction [Pragmatics & Beyond New Series 255] 2015 ? pp. 45 Producing and Managing Restricted Activities: Avoidance and withholding in institutional interaction (Pragmatics & Beyond New Series) at Epub free download Producing and Managing Restricted Activities: Avoidance and withholding in institutional interaction (Pragmatics & Beyond New Series) Buy Producing and Managing Restricted Activities: Avoidance and withholding in institutional interaction (Pragmatics & Beyond New Series 255) by From WHA Avoidance and withholding in institutional interaction Fabienne H.G. Chevalier, John Pragmatics & Beyond New Series (P&BNS) issn 0922-842X Pragmatics The various authors also show how, in contributing to the restricted character Overall, the collection offers an authoritative account of restriction and avoidance in workplace interaction. Producing and Managing Restricted Activities: Avoidance and Withholding in Volume 255 of Pragmatics & beyond, ISSN

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